



**CRISIS
DIVERSION
TEAM**



**HELPING
YOU GET
TO A SAFE
PLACE**



WHEN TO CALL 911	WHEN TO CALL 211
A person has overdosed or is not breathing	A person is intoxicated or otherwise impaired
A person is violent or is threatening violence	A person is sleeping in a lobby, or unsafe space
A person is exhibiting violent behaviour and is refusing to leave	A person is dressed inappropriately for the weather
A large group situation where safety is uncertain	A person feels unsafe, but no threat of violence is present
A person is asleep in a snowbank for an extended period of time	A person is confused, disoriented, or may be experiencing a mental health concern



**WHEN YOU SEE
SOMEONE IN DISTRESS** **#JUSTCALL211** + **PRESS 3**



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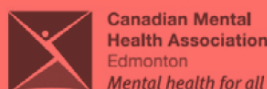
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